Structured Action Taken
and
Feedback Analysis Report

Academic Year 2018-19

The Internal Quality Assurance Cell of the IASE (Deemed to be University) is actively working to enhance the quality of the teaching-learning process. The University persuades implementing the relevant, flexible, and competent curriculum across all the disciplines adhering to the norms of the statutory bodies. With the aim to foster enhanced curriculum, the IQAC collect feedback from the students and stakeholders and analyze the report and implement the appropriate measures proposed to be implemented from the next academic year.

Step 1: The suggestions of stakeholders were analyzed by IQAC members and taken under consideration of Departmental Committee

Step 2: The suggestions approved in Departmental Committee was taken under consideration of Board of Studies (BoS) and was approved with further recommendations.

Feedback and Action Taken Report

Major Suggestions:

1. **Few alterations required in content of Hindi postgraduate syllabus**

Action Taken:

Students asked to introduce **नंदलाल दुलारे,** and **मीरा मुक्तावली नरोत्तमदास** instead of **मीरा पदावली**. The suggestions were taken under consideration and the changes werte done as follows:

Sr. No.	Course	Paper Code	Modification
1	M.A. in Hindi	MAHI 120	आचार्य नन्द दुलारी बजपायी added
2	M.A. in Hindi	MAHI 140	मीरा मुक्तावली नरोत्तमदास added

2. **To make the syllabus content of postgraduate degree course more interesting with special refernce to history syllabus**

Action Taken:
Few changes were made as per suggestions of students as well as based on the CR meeting minutes. The major changes made to make the subject more interesting to the students. For the active participation of the students the e-content was proposed to be developed and delivered through ICT means.

The major changes made are as follows:
   a) The topic "Sufism", "Mewar Painting" was added in Paper III

   b) "Maratha expansion" a new topic was added in Paper IV (II)

  c) Banabhatta was omitted from the syllabus

  d) The topic "Role of Women in Freedom Movement" was introduced in Paper IV (III)

  e) The topic "Master Surya Sen of Bengal" was added in Paper VII

3. Students demanded hands-on training in undergraduate and postgraduate courses of education

Action Taken:

By taking this suggestion under consideration, the Departmental Council decided to add a special provision of mentoring the students of labs schools as a part of hands-on training. The resolution was passed in Board of Studies (BoS) dated 26.11.2018 were the provision for mentoring at least two students to each learner of B.Ed. and M.Ed. was assigned. The performance of learner passed to be assessed under the internal examination as practicum.

4. Students stipulated the requirement of spoken English classes

Action Taken:

Most of the students demanded for spoken English classes as it will help them in placement, competitive examination and so forth. Two certificate courses were introduced and to be initiated from the next academic year. The courses introduced are as follows:

  a) Creative Writing in English (WEC 02)

  b) Spoken English and ICT skills (SEC 03)

5. The feedback should be taken on the day of examination

Action Taken:

The proposal of taking feedback on the last day of the examination was proposed and passed.
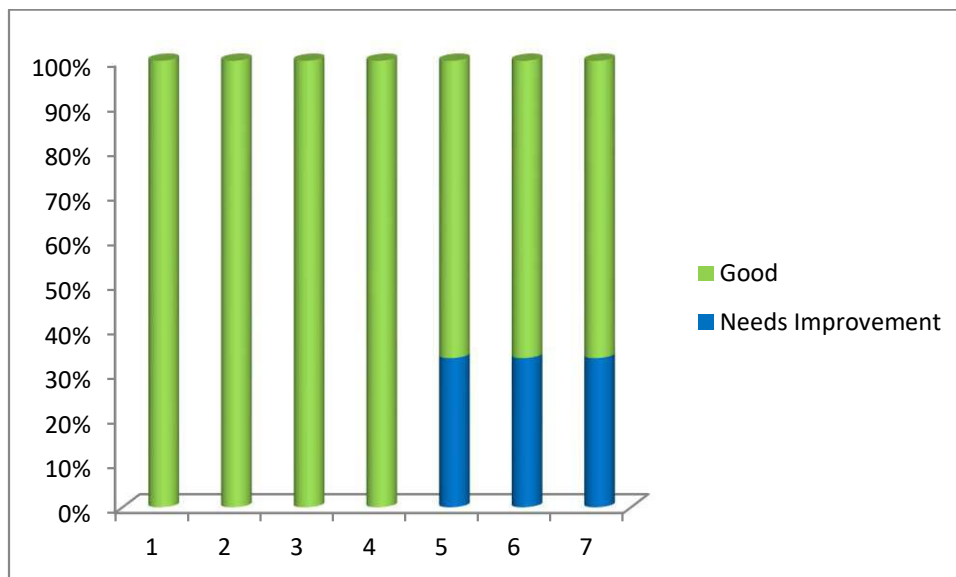
Structured Feedback and its Analysis

Year 2017-18

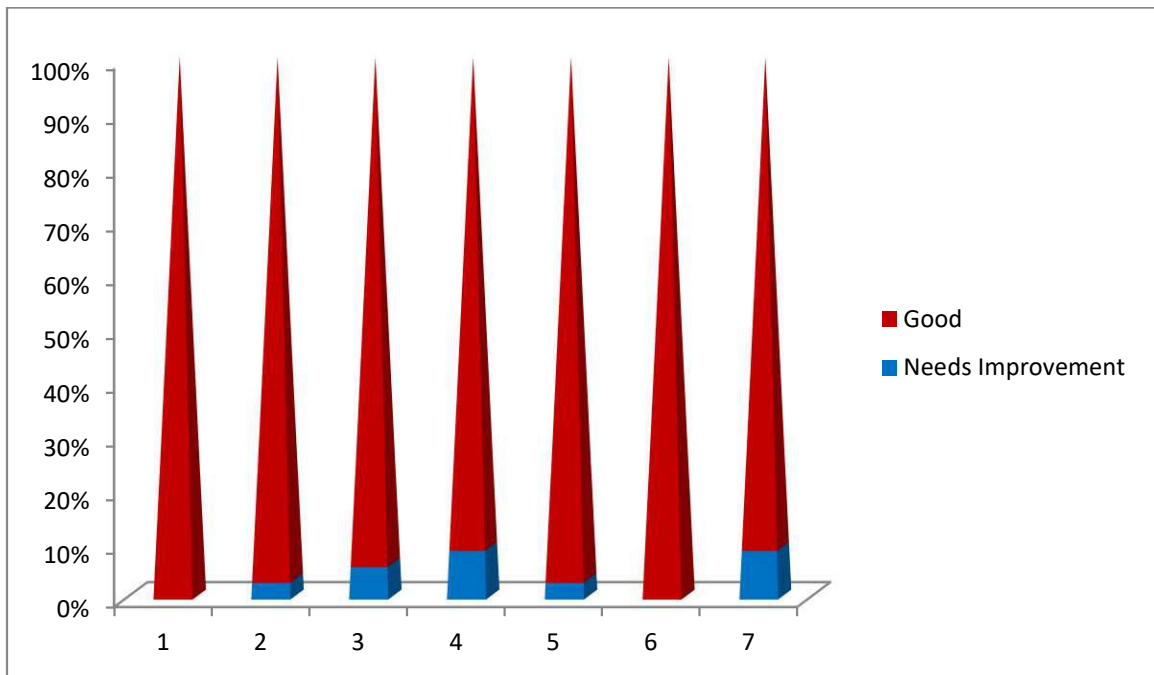**Student Feedback** (Faculty of Humanities and Social Sciences)

Subject: History

Sr. No.	Criteria	Needs Improvement	Good
1	Course Structure	00	100%
2	Fulfillment of Objectives	00	100%
3	Fundamental Coverage	00	100%
4	Extent of Syllabus coverage	00	100%
5	Relevance of this subject with practical/lab work	33.33%	66.67%
6	Usefulness in Practical Life	33.33%	66.67%
7	Suggested References/Books	33.33%	66.67%

Student Feedback (Faculty of Humanities and Social Sciences)

Subject: Geography

Sr. No.	Criteria	Needs Improvement	Good
1	Course Structure	00	100%
2	Fulfillment of Objectives	03.12%	96.88%
3	Fundamental Coverage	06.06%	93.94%
4	Extent of Syllabus coverage	09.09%	90.91%
5	Relevance of this subject with practical/lab work	03.12%	96.88%
6	Usefulness in Practical Life	00	100%
7	Suggested References/Books	09.09%	90.91%

Student Feedback (Faculty of Humanities and Social Sciences)

Subject: Hindi

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Sr. No.	Criteria	Needs Improvement	Good
1	Course Structure	00	100%
2	Fulfillment of Objectives	00	100%
3	Fundamental Coverage	00	100%
4	Extent of Syllabus coverage	00	100%
5	Relevance of this subject with practical/lab work	00	100%
6	Usefulness in Practical Life	80%	20%
7	Suggested References/Books	80%	20%
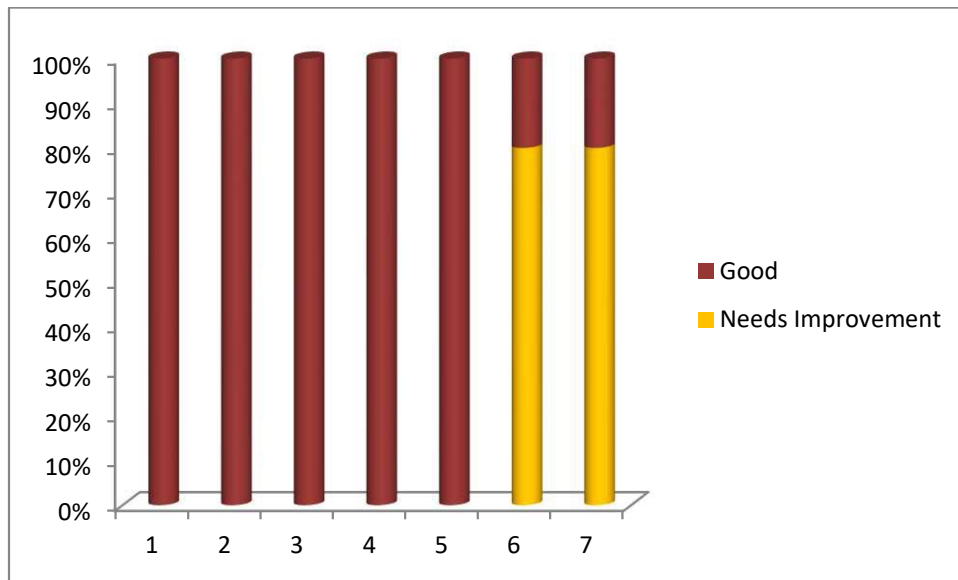
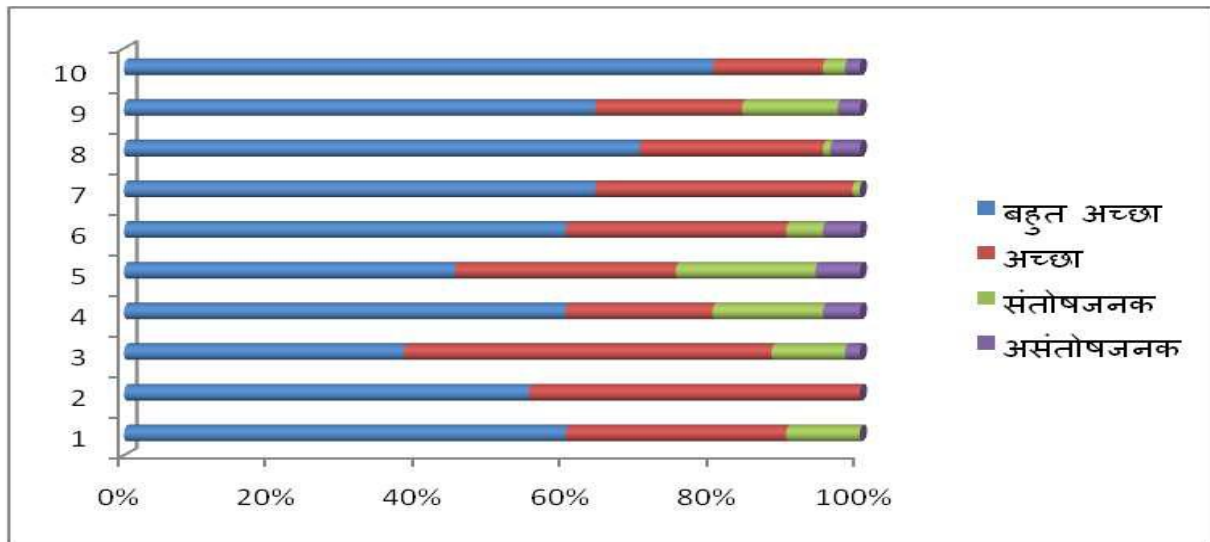**Student Feedback (Faculty of Education)**

Course: B.A.-B.Ed.

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क्र. सं	आयाम	बहुत अच्छा	अच्छा	संतोषजनक	असंतोषजनक
1	पाठ्यवस्तु की गहनता सत्रीय कार्य सहित	60%	20%	15%	05%
2	पाठ्यवस्तु की व्यापकता	80%	15%	03%	02%
3	व्यावहारिक जीवन में सार्थकता / अनुप्रयोग	60%	30%	10%	00
4	अधिगम मूल्य (ज्ञान, अवधारणा, विश्लेषणात्मक योग्यता, व्यापकता के परिप्रेक्ष्य में	55%	45%	00	00
5	प्रदत्त पाठ्य-सामग्री की स्पष्टता एवं प्रासंगिकता	38%	50%	10%	02%
6	अतिरिक्त सन्दर्भ-सामग्री की प्रासंगिकता (पुस्तकालय)	60%	30%	05%	05%
7	विद्यार्थियों द्वारा अनुभूत कठिनाइयों का मूल्यांकन	64%	35%	01%	00
8	आतंरिक-मूल्यांकन प्रक्रिया	45%	30%	19%	06%
9	व्याबहरिक शिक्षण की उपयोगिता	70%	25%	01%	04%
10	संपूर्ण दृष्टि/विचार	64%	20%	13%	03%
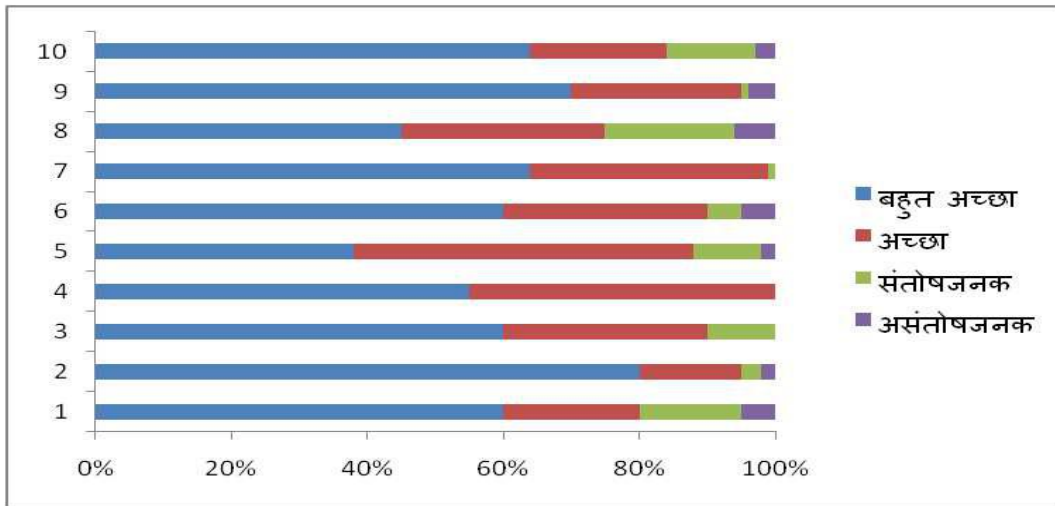
Student Feedback (Faculty of Education)

Course: B.Sc. - B.Ed.

क्र. सं	आयाम	बहुत अच्छा	अच्छा	संतोषजनक	असंतोषजनक
1	पाठ्यवस्तु की गहनता सत्रीय कार्य सहित	60%	30%	10%	00
2	पाठ्यवस्तु की व्यापकता	55%	45%	00	00
3	व्यावहारिक जीवन में सार्थकता / अनुप्रयोग	38%	50%	10%	02%
4	अधिगम मूल्य (ज्ञान, अवधारणा, विश्लेषणात्मक योग्यता, व्यापकता के परिप्रेक्ष्य में	60%	20%	15%	05%
5	प्रदत्त पाठ्य-सामग्री की स्पष्टता एवं प्रासंगिकता	45%	30%	19%	06%
6	अतिरिक्त सन्दर्भ-सामग्री की प्रासंगिकता (पुष्तकालय)	60%	30%	05%	05%
7	विद्यार्थियों द्वारा अनुभूत कठिनाइयों का मूल्यांकन	64%	35%	01%	00
8	आंतरिक-मूल्यांकन प्रक्रिया	70%	25%	01%	04%
9	व्याबहरिक शिक्षण की उपयोगिता	64%	20%	13%	03%
10	संपूर्ण दृष्टि/विचार	80%	15%	03%	02%

Student Feedback (Faculty of Education)

Course: M.Ed.

क्र. सं	आयाम	बहुत अच्छा	अच्छा	संतोषजनक	असंतोषजनक
1	पाठ्यवस्तु की गहनता सत्रीय कार्य सहित	70%	25%	01%	04%
2	पाठ्यवस्तु की व्यापकता	80%	15%	03%	02%
3	व्यावहारिक जीवन में सार्थकता / अनुप्रयोग	60%	30%	10%	00
4	अधिगम मूल्य (ज्ञान, अवधारणा, विश्लेषणात्मक योग्यता, व्यापकता के परिप्रेक्ष्य में	64%	20%	13%	03%
5	प्रदत्त पाठ्य-सामग्री की स्पष्टता एवं प्रासंगिकता	60%	20%	15%	05%
6	अतिरिक्त सन्दर्भ-सामग्री की प्रासंगिकता (पुस्तकालय)	45%	30%	19%	06%
7	विद्यार्थियों द्वारा अनुभूत कठिनाइयों का मूल्यांकन	55%	45%	00	00
8	आंतरिक-मूल्यांकन प्रक्रिया	38%	50%	10%	02%
9	व्याबहरिक शिक्षण की उपयोगिता	60%	30%	05%	05%
10	संपूर्ण दृष्टि/विचार	64%	35%	01%	00
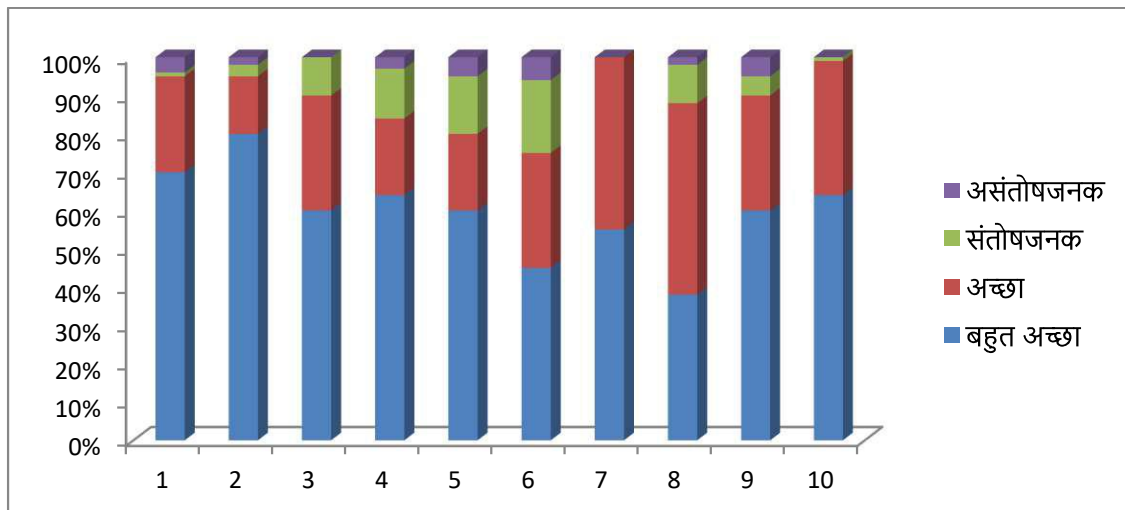
Student Feedback (Faculty of Education)

Course: B.Ed.

क्र. सं	आयाम	बहुत अच्छा	अच्छा	संतोषजनक	असंतोषजनक
1	पाठ्यवस्तु की गहनता सत्रीय कार्य सहित	64%	35%	01%	00
2	पाठ्यवस्तु की व्यापकता	70%	25%	01%	04%
3	व्यावहारिक जीवन में सार्थकता / अनुप्रयोग	60%	20%	15%	05%
4	अधिगम मूल्य (ज्ञान, अवधारणा, विश्लेषणात्मक योग्यता, व्यापकता के परिप्रेक्ष्य में	45%	30%	19%	06%
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6	अतिरिक्त सन्दर्भ-सामग्री की प्रासंगिकता (पुष्तकालय)	60%	30%	10%	00
7	विद्यार्थियों द्वारा अनुभूत कठिनाइयों का मूल्यांकन	55%	45%	00	00
8	आतंरिक-मूल्यांकन प्रक्रिया	38%	50%	10%	02%
9	व्याबहरिक शिक्षण की उपयोगिता	64%	20%	13%	03%
10	संपूर्ण दृष्टि/विचार	80%	15%	03%	02%

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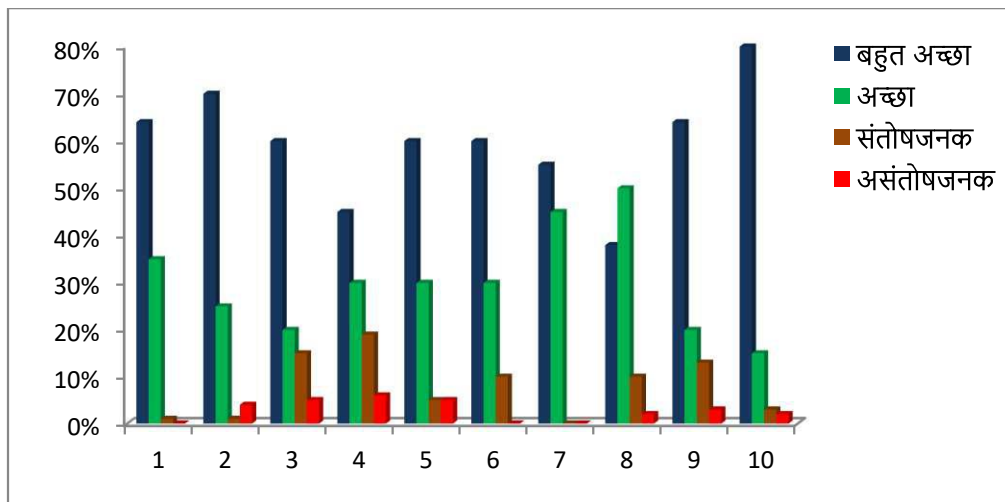
Feedback from Stakeholders (Parent)

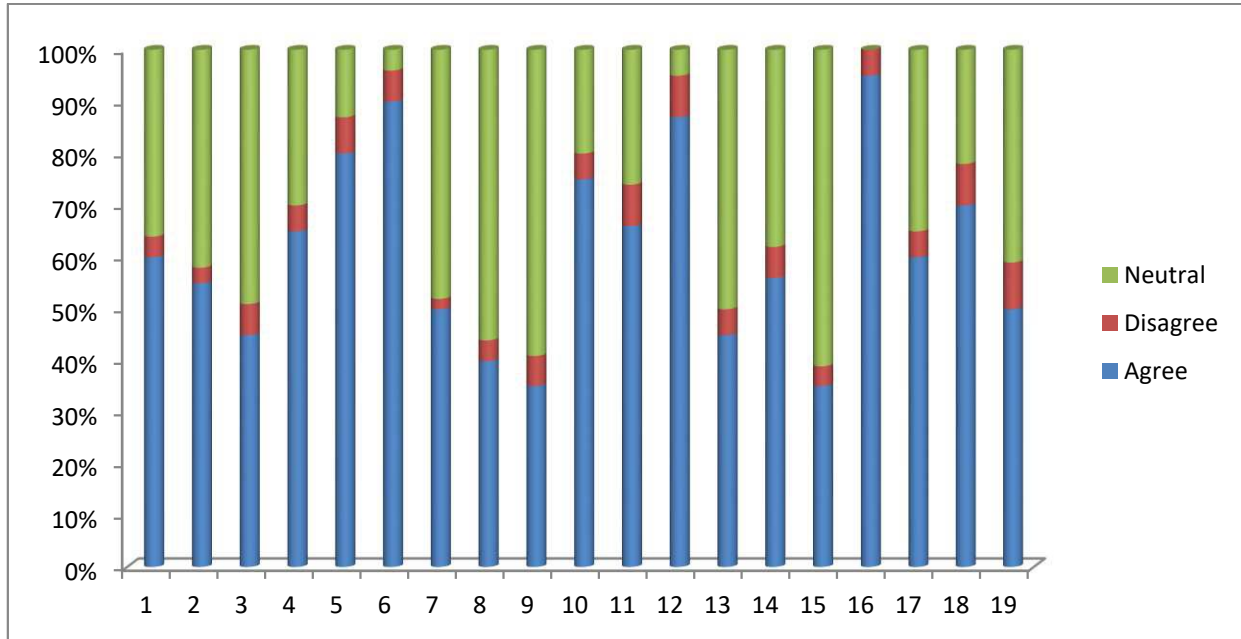| Sr. No.	Criteria	Agree	Disagree	Neutral
1	I made a right decision to be associated with the IASE (Deemed to be University)	90.78%	00	09.22%
2	The admission process in the university is fair and transparent	96.05%	00	03.95%
3	The university ambience is conducive for learning	80.27%	05.26%	14.47%
4	I feel my ward safe and secured at the University	80.26%	05.26%	14.48%
5	The class timings, training, examination etc. are regular and fair	94.73%	01.33%	03.94%
6	The examination results are declared timely	96.05%	00	03.95%
7	The facilities including hostel, library, transport, health services meet my expectations	56.57%	22.43%	21%
8	The discipline in the University is good	94.74%	00	05.26%
9	The website of the University is informative and regularly updated	88.15%	02.64%	09.21%
10	The University employees are cooperative	88.15%	01.31%	10.54%
11	I get update on academic and co-curricular progress of my ward through the tutor mentor	92.11%	00	07.89%
12	My ward is improving his knowledge base through interaction with professors of the University	82.89%	01.31%	15.80%
13	There is a positive change in the behavior of my ward after joining the University	100%	00	00
14	The curriculum of the course is well designed and promotes learning experience of the students	92%	00	08%
15	The curriculum incorporates recent changes in the area	93.42%	01.31%	05.27%
16	Employability is given focus in the curriculum design	90.78%	01.31%	07.91%
17	IASE (Deemed to be University) is progressive	78.94%	06.57%	14.49%
18	I feel satisfied with overall progress of my ward	92.11%	00	07.89%
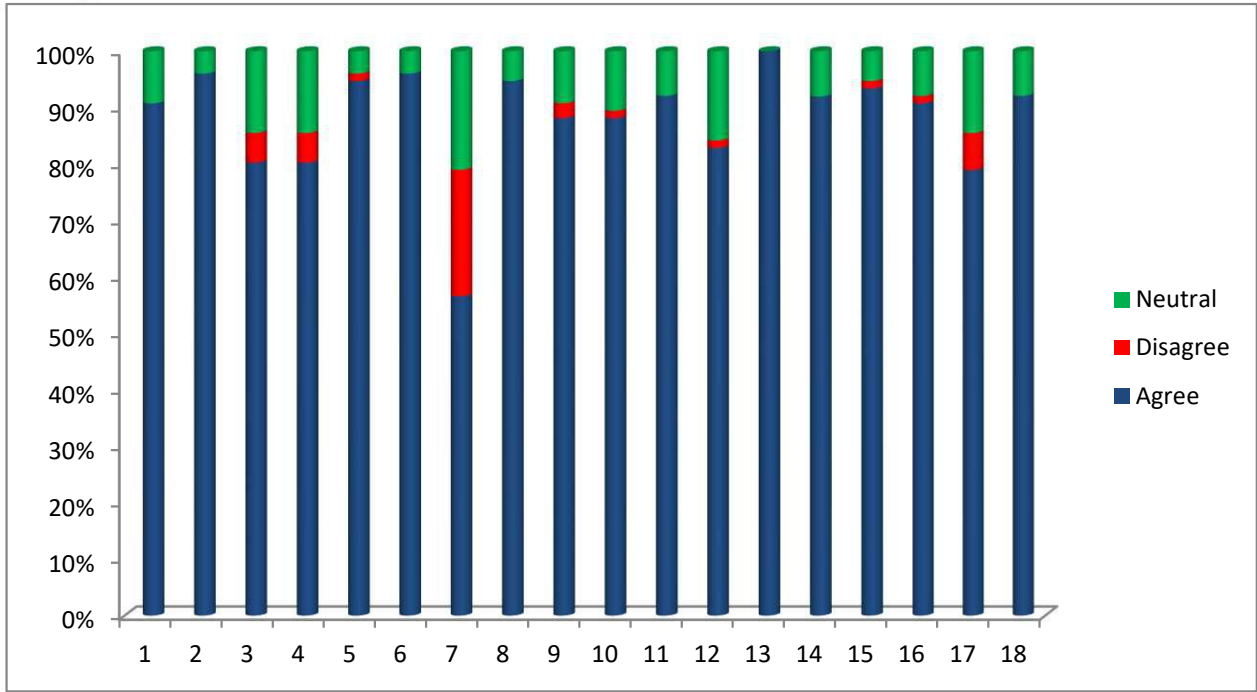
Feedback from Stakeholders (Alumni)

Sr. No.	Criteria	Good	Poor	Satisfactory
1	Admission Procedure	70%	05%	25%
2	Fee Structure	60%	20%	20%
3	Environment	80%	10%	10%
4	Infrastructure and Lab Facilities	40%	05%	55%
5	Faculty members	65%	03%	32%
6	Project Guidance	60%	03%	37%
7	Quality of Support Material	70%	05%	25%
8	Training and Placement	65%	10%	25%
9	Library	60%	05%	35%
10	Canteen Facilities	80%	08%	12%
11	Hostel Facilities	90%	02%	08%
12	Overall rating of University	79%	04%	17%
13	Alumni association/network of old friends	79%	04%	17%
14	Inclusion of skills (required by industry) in the courses	80%	02%	18%
15	Relevance of learning of the real life application	77%	01%	22%
16	Relevance of courses to your current job	90%	01%	09%
17	Provide sound knowledge in their chosen area	75%	02%	23%
18	Professionalism	50%	10%	40%
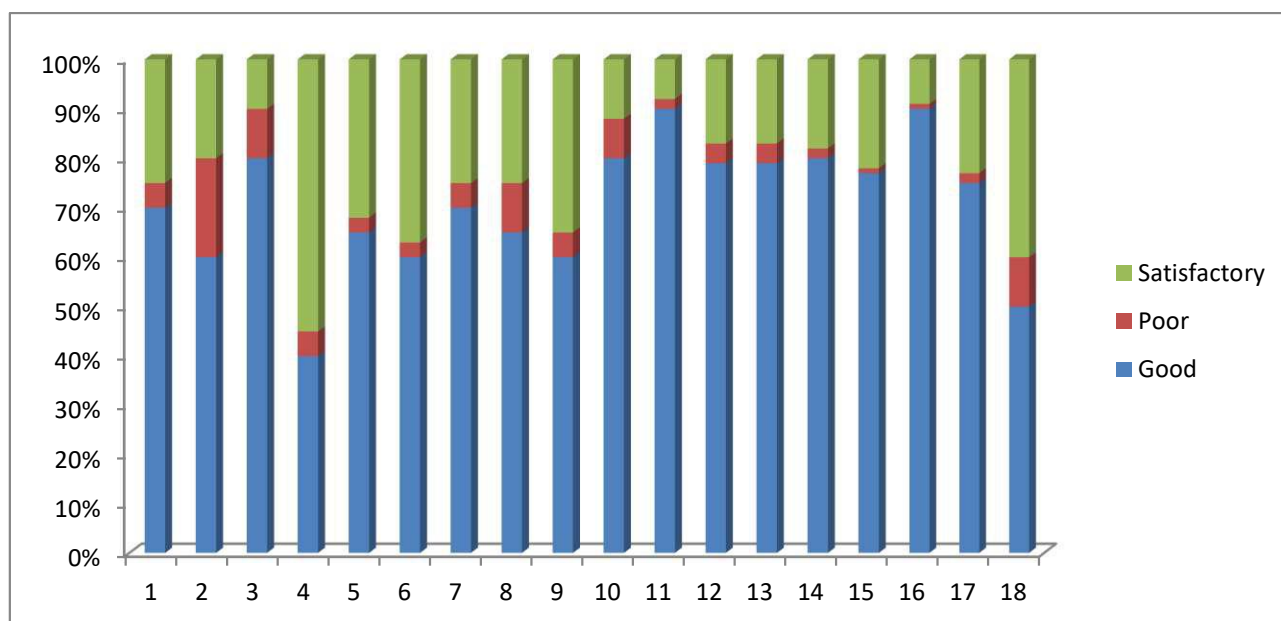
Student Satisfaction Survey (SSS)

Sr. No.	Criteria	Agree	Disagree	Neutral
1	I made a right decision to be associated with the IASE (Deemed to be University)	60%	04%	36%
2	The admission process in the university is fair and transparent	55%	03%	42%
3	The university ambience is conducive for learning	45%	06%	49%
4	I feel safe and secured at the University	65%	05%	30%
5	The class timings, training, examination etc. are regular and fair	80%	07%	13%
6	The examination results are declared timely	90%	06%	04%
7	The facilities including hostel, library, transport, health services meet my expectations	50%	02%	48%
8	The discipline in the University is good	40%	04%	56%
9	The website of the University is informative and regularly updated	35%	06%	59%
10	The University employees are cooperative	75%	05%	20%
11	Through interaction with professors of the University I am improving my knowledge	66%	08%	26%
12	There is a positive change in the my behavior after joining the University	87%	08%	05%
13	The curriculum of the course is well designed and promotes learning	45%	05%	50%
14	The curriculum incorporates recent changes in the area	56%	06%	38%
15	Employability is given focus in the curriculum design	35%	04%	61%
16	IASE (Deemed to be University) is progressive	95%	05%	00
17	I feel satisfied with overall facilities at the University	60%	05%	35%
18	It is easy for physically disabled people to enter the area and building	70%	08%	22%
19	Provide the knowledge for students regarding scholarship	50%	09%	41%

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