Structured Action Taken and

Feedback Analysis Report

Academic Year 2017-18

The Internal Quality Assurance Cell of the IASE (Deemed to be University) is actively working to enhance the quality of the teaching-learning process. The University persuades implementing the relevant, flexible, and competent curriculum across all the disciplines adhering to the norms of the statutory bodies. With the aim to foster enhanced curriculum, the IQAC collect feedback from the students and stakeholders and analyze the report and implement the appropriate measures proposed to be implemented from the next academic year.

Step 1: The suggestions of stakeholders were analyzed by IQAC members and taken under consideration of Departmental Committee

Step 2: The suggestions approved in Departmental Committee was taken under consideration of Board of Studies (BoS) and was approved with further recommendations.

Feedback and Action Taken Report

Major Suggestions:

1. **To add few more optional course in B.A. Degree Course**

Action Taken:

The subject sociology was introduced as an optional subject for the academic year 2017-18.

2. **New books should be added to the Compulsory English Course**

Action Taken:

Books added in the Syllabus are as follows:

a.	Murphy, Raymond	:	Intermediate English Grammar
b.	Huddleston, Rodney	:	English Grammar: An Outline
c.	Greenbaum, Sidney	:	The Oxford English Grammar

3. **To change the courses into annual system**

Action Taken:

After analyzing the demand for annual examination system in B.Ed., M.Ed. and Siksha Satri courses, the Departmental Council decided to propose the conversion of these courses from choice based credit system to annual examination system. The same was passed in Board of Studies Meeting No. 29.

4. **To introduce skill-based courses**

Action Taken:

Five new certificate courses introduced for the academic session 2017-18.

Sr. No.	Certificate Courses Introduced for Enhancing Employability Skill
1	Certificate Course in Vermi Composting
2	Certificate Course in Welding Technology
3	Certificate Course in Basic Computing
4	Certificate Course in Accounting
5	Certificate Course in Export Documentation

5. **Arrangement of sports activities to hone the sporting spirit of the students**

Action Taken:

To uplift the sporty spirit and mood of the students, it was decided to arrange sports and cultural week once in a year. In addition, the special classes for sports and cultural activities were allotted during CCA periods. Sports rooms were modified with indoor and outdoor sports equipments. Teacher's involvement in gaming along with students was introduced to enhance teacher-student relationship under the banner of "Aapna Pariwar".

6. Feedback should be taken separately from different stakeholders

Action Taken:

The Internal Quality Assurance Cell (IQAC) decided to develop new feedback format for stakeholders. From the next academic session it was decided to regulate the new format by hand and through electronic means as well.

Structured Feedback and its Analysis

Year 2016-17

## Student Feedback (Faculty of Humanities and Social Sciences)

Sr. No.	Criteria	Needs Improvement	Good
1	**Course Structure**	07%	93%
2	**Fulfillment of Objectives**	06.44%	93.56%
3	**Fundamental Coverage**	03.33%	96.77%
4	**Extent of Syllabus coverage**	03.22%	96.78%
5	**Relevance of this subject with practical/lab work**	06.45%	93.55%
6	**Usefulness in Practical Life**	12.91%	87.09%
7	**Suggested References/Books**	03.22%	96.78%
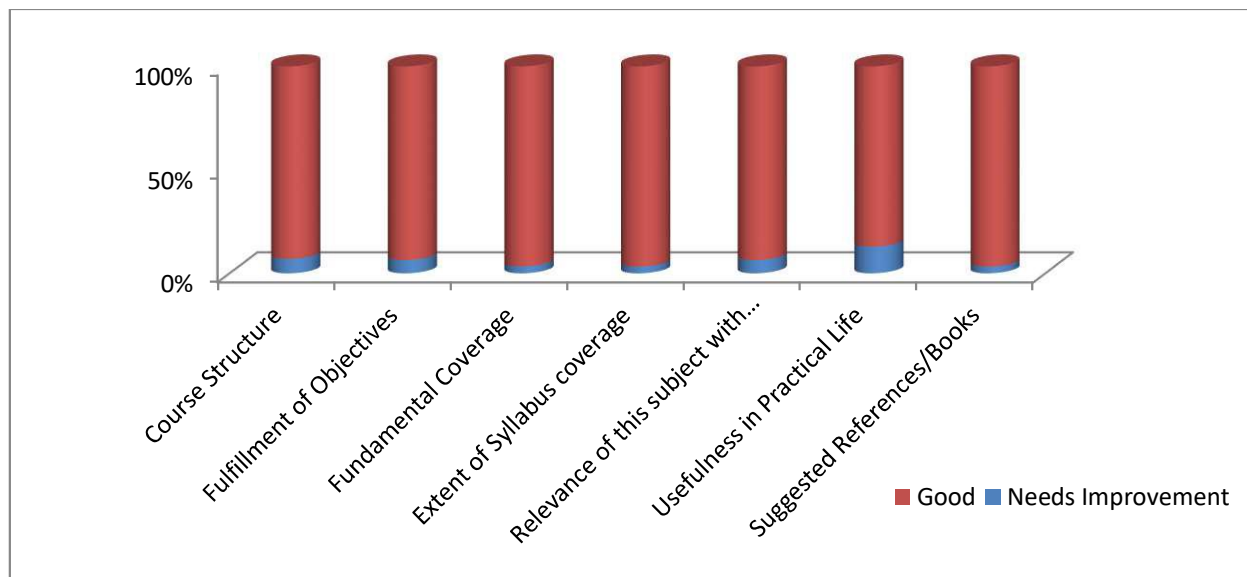
Student Feedback (Faculty of Education)

Course: M.Ed.

क्र. सं	आयाम	बहुत अच्छा	अच्छा	संतोषजनक	असंतोषजनक
1	पाठ्यवस्तु की गहनता सत्रीय कार्य सहित	45%	30%	19%	06%
2	पाठ्यवस्तु की व्यापकता	60%	30%	05%	05%
3	व्यावहारिक जीवन में सार्थकता / अनुप्रयोग	64%	35%	01%	00
4	अधिगम मूल्य (ज्ञान, अवधारणा, विश्लेषणात्मक योग्यता, व्यापकता के परिप्रेक्ष्य में	70%	25%	01%	04%
5	प्रदत्त पाठ्य-सामग्री की स्पष्टता एवं प्रासंगिकता	64%	20%	13%	03%
6	अतिरिक्त सन्दर्भ-सामग्री की प्रासंगिकता (पुस्तकालय)	80%	15%	03%	02%
7	विद्यार्थियों द्वारा अनुभूत कठिनाइयों का मूल्यांकन	60%	30%	10%	00
8	आतंरिक-मूल्यांकन प्रक्रिया	55%	45%	00	00
9	संपूर्ण दृष्टि / विचार	38%	50%	10%	02%
10	संपूर्ण दृष्टि/विचार	60%	20%	15%	05%
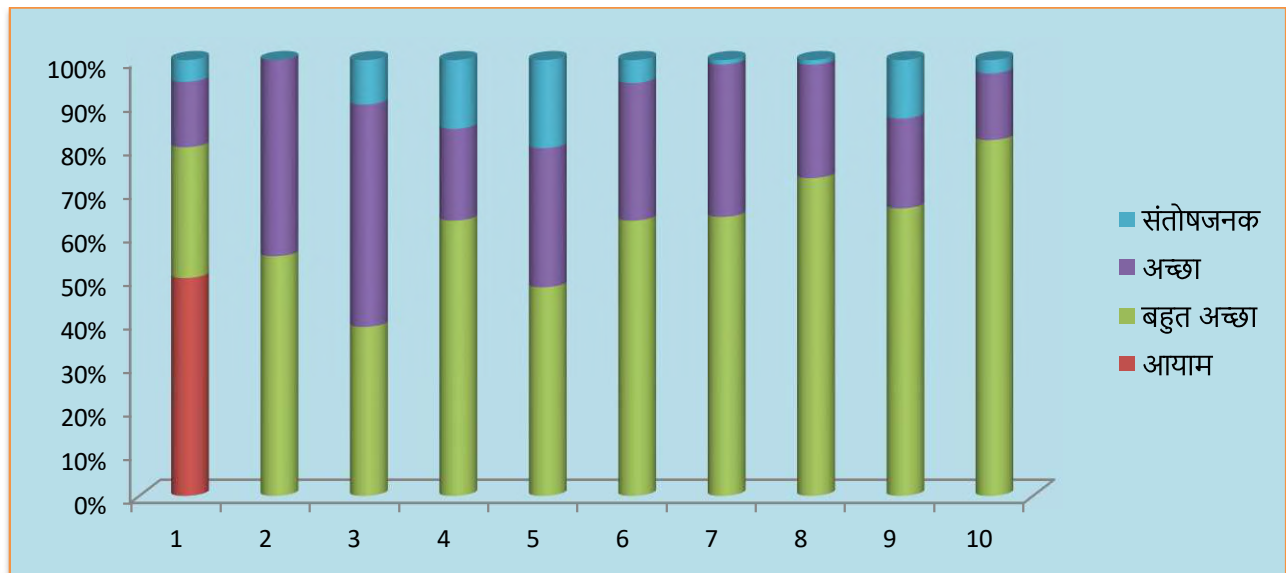
Student Feedback (Faculty of Education)

Course: B.Ed.

क्र. सं	आयाम	बहुत अच्छा	अच्छा	संतोषजनक	असंतोषजनक
1	पाठ्यवस्तु की गहनता सत्रीय कार्य सहित	60%	30%	10%	00
2	पाठ्यवस्तु की व्यापकता	55%	45%	00	00
3	व्यावहारिक जीवन में सार्थकता / अनुप्रयोग	38%	50%	10%	02%
4	अधिगम मूल्य (ज्ञान, अवधारणा, विश्लेषणात्मक योग्यता, व्यापकता के परिप्रेक्ष्य में	60%	20%	15%	05%
5	प्रदत्त पाठ्य-सामग्री की स्पष्टता एवं प्रासंगिकता	45%	30%	19%	06%
6	अतिरिक्त सन्दर्भ-सामग्री की प्रासंगिकता (पुष्तकालय)	60%	30%	05%	05%
7	विद्यार्थियों द्वारा अनुभूत कठिनाइयों का मूल्यांकन	64%	35%	01%	00
8	आतंरिक-मूल्यांकन प्रक्रिया	70%	25%	01%	04%
9	संपूर्ण दृष्टि / विचार	64%	20%	13%	03%
10	संपूर्ण दृष्टि/विचार	80%	15%	03%	02%
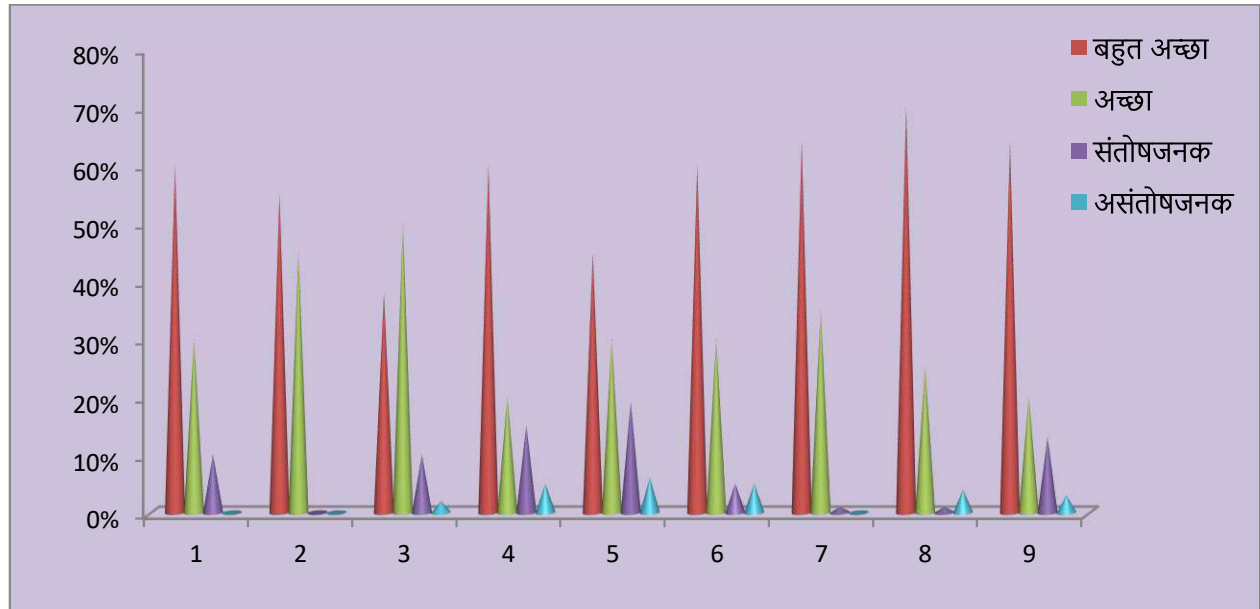
Feedback from Stakeholders (Parent)

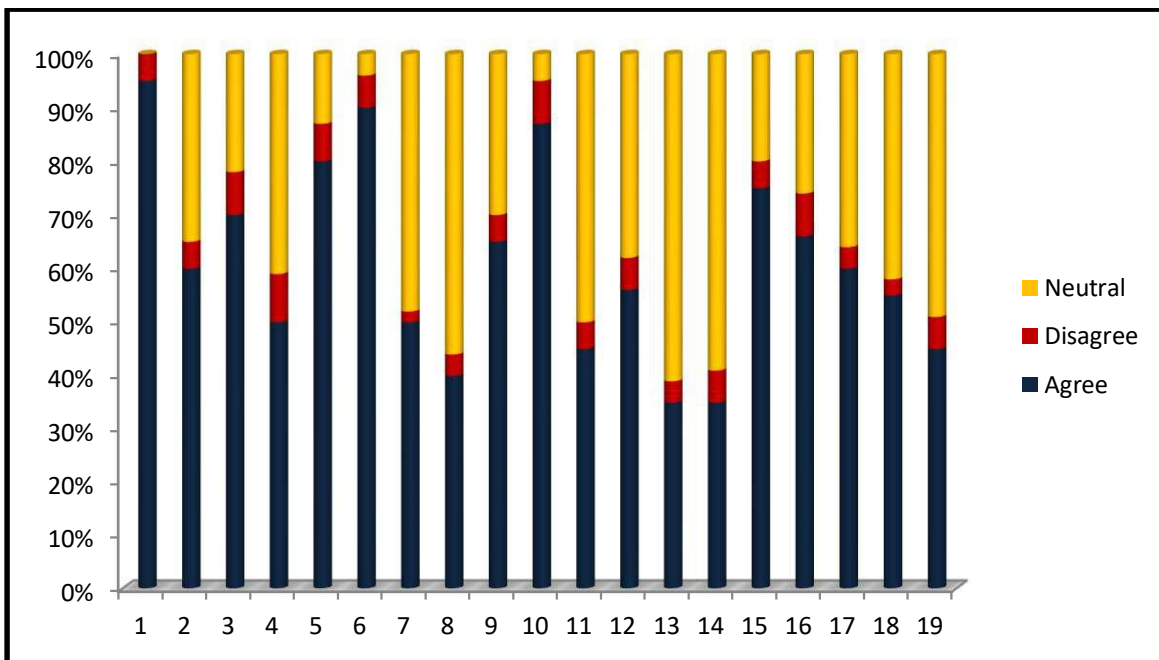| Sr. No.	Criteria	Agree	Disagree	Neutral
1	I made a right decision to be associated with the IASE (Deemed to be University)	94.74%	00	05.26%
2	The admission process in the university is fair and transparent	88.15%	02.64%	09.21%
3	The university ambience is conducive for learning	88.15%	01.31%	10.54%
4	I feel my ward safe and secured at the University	92.11%	00	07.89%
5	The class timings, training, examination etc. are regular and fair	82.89%	01.31%	15.80%
6	The examination results are declared timely	100%	00	00
7	The facilities including hostel, library, transport, health services meet my expectations	92%	00	08%
8	The discipline in the University is good	94.73%	01.33%	03.94%
9	The website of the University is informative and regularly updated	96.05%	00	03.95%
10	The University employees are cooperative	90.78%	00	09.22%
11	I get update on academic and co-curricular progress of my ward through the tutor mentor	96.05%	00	03.95%
12	My ward is improving his knowledge base through interaction with professors of the University	80.27%	05.26%	14.47%
13	There is a positive change in the behavior of my ward after joining the University	80.26%	05.26%	14.48%
14	The curriculum of the course is well designed and promotes learning experience of the students	93.42%	01.31%	05.27%
15	The curriculum incorporates recent changes in the area	90.78%	01.31%	07.91%
16	Employability is given focus in the curriculum design	78.94%	06.57%	14.49%
17	IASE (Deemed to be University) is progressive	92.11%	00	07.89%
18	I feel satisfied with overall progress of my ward	56.57%	22.43%	21%
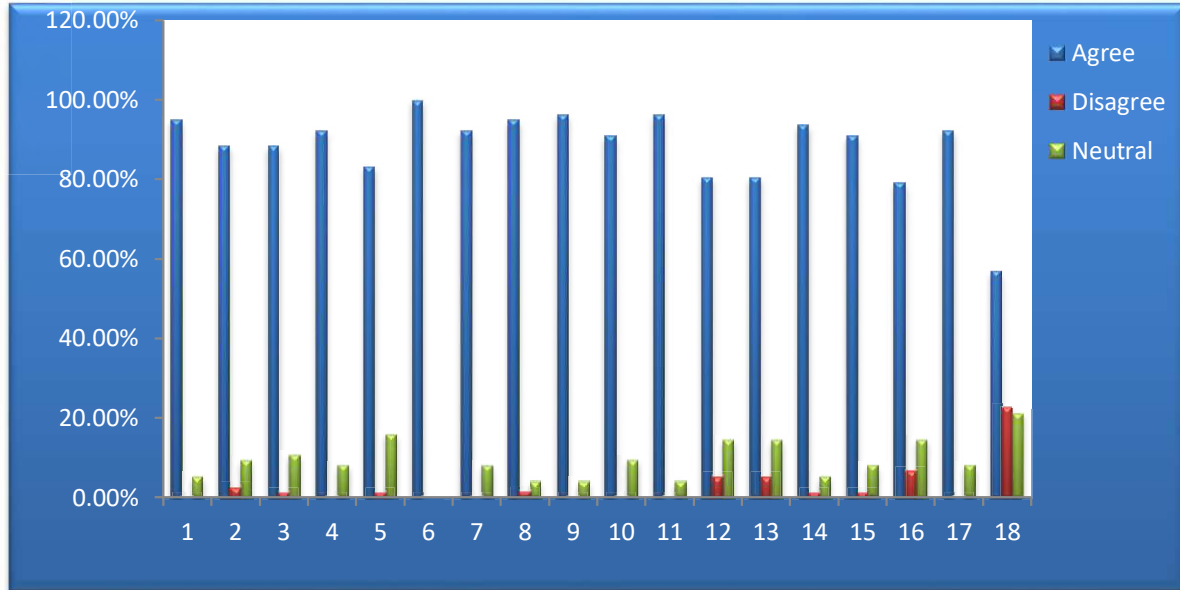
Feedback from Stakeholders (Alumni)

Sr. No.	Criteria	Good	Poor	Satisfactory
1	Admission Procedure	77%	01%	22%
2	Fee Structure	90%	01%	09%
3	Environment	75%	02%	23%
4	Infrastructure and Lab Facilities	50%	10%	40%
5	Faculty members	70%	05%	25%
6	Project Guidance	60%	20%	20%
7	Quality of Support Material	80%	10%	10%
8	Training and Placement	40%	05%	55%
9	Library	79%	04%	17%
10	Canteen Facilities	79%	04%	17%
11	Hostel Facilities	80%	02%	18%
12	Overall rating of University	65%	03%	32%
13	Alumni association/network of old friends	60%	03%	37%
14	Inclusion of skills (required by industry) in the courses	70%	05%	25%
15	Relevance of learning of the real life application	65%	10%	25%
16	Relevance of courses to your current job	60%	05%	35%
17	Provide sound knowledge in their chosen area	80%	08%	12%
18	Professionalism	90%	02%	08%
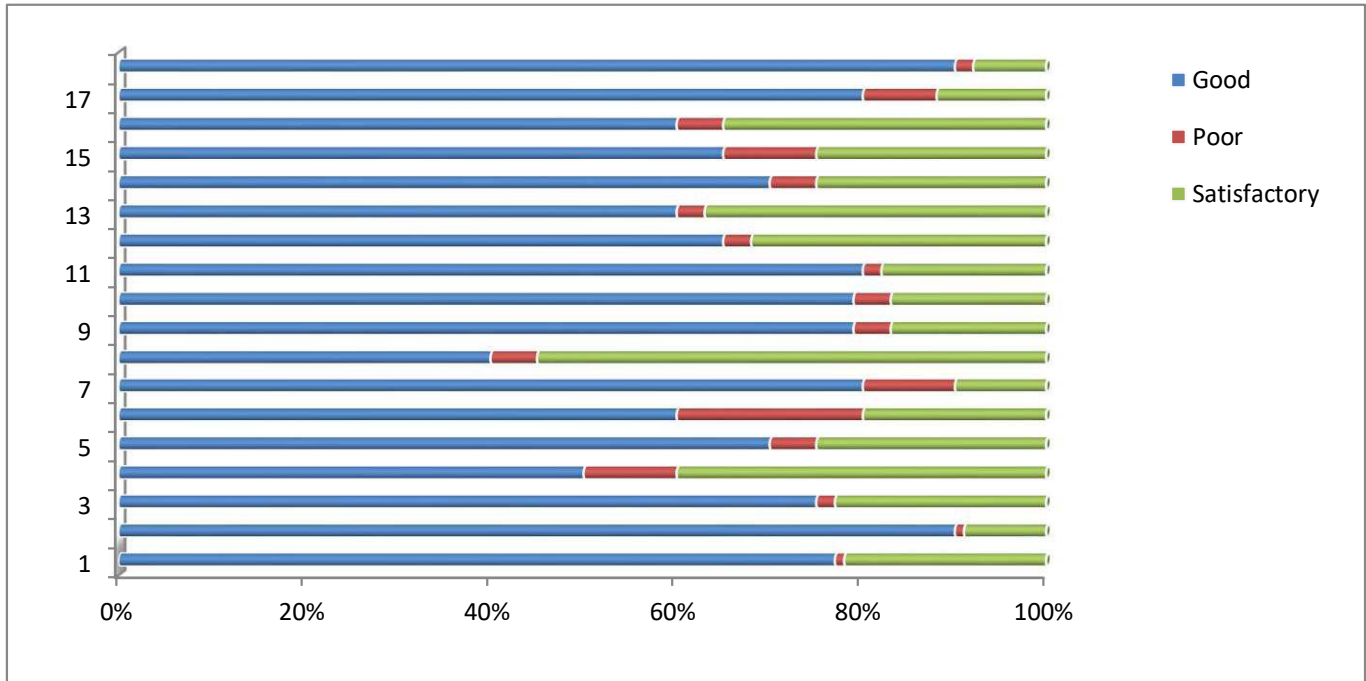
Student Satisfaction Survey (SSS)

Sr. No.	Criteria	Agree	Disagree	Neutral
1	I made a right decision to be associated with the IASE (Deemed to be University)	95%	05%	00
2	The admission process in the university is fair and transparent	60%	05%	35%
3	The university ambience is conducive for learning	70%	08%	22%
4	I feel safe and secured at the University	50%	09%	41%
5	The class timings, training, examination etc. are regular and fair	80%	07%	13%
6	The examination results are declared timely	90%	06%	04%
7	The facilities including hostel, library, transport, health services meet my expectations	50%	02%	48%
8	The discipline in the University is good	40%	04%	56%
9	The website of the University is informative and regularly updated	65%	05%	30%
10	The University employees are cooperative	87%	08%	05%
11	Through interaction with professors of the University I am improving my knowledge	45%	05%	50%
12	There is a positive change in the my behavior after joining the University	56%	06%	38%
13	The curriculum of the course is well designed and promotes learning	35%	04%	61%

14	The curriculum incorporates recent changes in the area	35%	06%	59%
15	Employability is given focus in the curriculum design	75%	05%	20%
16	IASE (Deemed to be University) is progressive	66%	08%	26%
17	I feel satisfied with overall facilities at the University	60%	04%	36%
18	It is easy for physically disabled people to enter the area and building	55%	03%	42%
19	Provide the knowledge for students regarding scholarship	45%	06%	49%

Signature of IQAC Coordinator